

**BOARD OF DIRECTORS  
QUALITY & SAFETY COMMITTEE  
Meadow Lake Board Room  
November 16, 2016  
4:30 pm**

**A G E N D A**

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|--|---|
| 1. Call to Order / Introductions   | Kip Costanzo  |
| 2. Review / Approve Past Minutes<br>a. September 28, 2016  | Kip Costanzo  |
| 3. Old Business<br>None at this time   |   |
| 4. New Business<br>a. HCAHPS Update<br>b. Harm / Risk Events<br>c. Patient Safety Survey<br>d. Flow- Efficiency Training<br>e. Rocky Mountain Performance Excellence<br>(Organizational Profile) | Jim Coombs<br>Joan Dearmin<br>Joan Dearmin<br>Stacy Pemberton/Joan Dearmin<br>All |
| 5. Other Business  |   |
| 6. Adjournment   |   |