



**BOARD OF DIRECTORS  
QUALITY & SAFETY COMMITTEE  
Meadow Lake Board Room  
May 5<sup>th</sup>, 2021  
4:30 pm**

**A G E N D A**

- |   |                                     |
|---|-------------------------------------|
| 1. Call to Order / Introductions        | Larry Sweeney                       |
| 2. Review Minutes from February Meeting | Committee                           |
| 3. COVID-19 Update                      | Dr. Coleman                         |
| 4. Inspiring Story                      | Melissa Obuhanick                   |
| 5. Department Presentations             | <b><i>Postponed till August</i></b> |
| 6. Hospital Quality Update              | Melissa Obuhanick                   |
| 7. Clinic Quality Update                | Kelly Hilgers/Bonnie Walsh          |
| 8. Care Center Update                   | Chavien Paget                       |
| 9. Other Business                       | Open Discussion                     |
| 10. Adjournment                         |                                     |

**Next Meeting: August 4<sup>th</sup>, 2021 4:30 pm**

**Todd Dunn, director of innovation, Intermountain Healthcare (Salt Lake City):** "It's important for us to remember that empathy is the heartbeat of healthcare. When we innovate from an empathetic and a curious stance, we will do a much better job of innovating for people. It's my hope that we spend more time in an empathetic and curious stance and design for people, versus just designing for innovation."