# GRAND RIVER HOSPITAL DISTRICT BOARD OF DIRECTORS April 24, 2024 RECORD OR PROCEEDINGS

# **CALL TO ORDER**

After acknowledgement of the duly posted meeting notice, President Jay Rickstrew called the regular meeting of the Grand River Hospital District Board of Directors to order at 6:02 p.m. in the Grand River Hospital District Conference Center.

## **ROLL CALL**

Members Present: Todd Ellis, Ansley Dennis, Raquel Mendizabal, Jay Rickstrew, Bob Derkash and Kevin Whelan

Absent: Perry Will

**Staff Present:** CEO Jim Coombs, CXO Kenda Spaulding, Clinics Admin Director Kelly Hilgers, CNO Krista Adamson, CMO Dr. Kevin Coleman, Admin Director of Clinical Services Dr. Dustin Cole, Admin Director of Community Relations Annick Pruett, Chief of Staff Bonnie Walsh, CFO Terry Collins, Controller Theresa Wagenman and Executive Assistant Jessica Schoeppner. Absent:

**Guests:** FORVIS Auditors

### INTRODUCTIONS

Nonce

## **MINUTES**

A. Board Meeting- March 27, 2024

**Motion** by Bob Derkash, second by Ansley Dennis to approve the March 27, 2024 Board Meeting Minutes, as presented.

Final Resolution: Motion Passes

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain:

### **PUBLIC COMMENT**

• No members of the public that wished to address the Board were present. The public comment period was closed at 6:16 p.m.

# **DIRECTORS' COMMENTS**

A. President's Comments

President Jay Rickstrew wanted to express his compliments towards the presentation on the Master Facility plan.

B. Director's Comments

None

### **INFORMATION ITEMS**

A. Presentation of the 2023 Audit - FORVIS **Motion** by Raquel Mendizabal, second by Kevin Whelan to approve the 2023 audit results as presented by FORVIS.

Final Resolution: Motion Passes

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain:

B. CFO Report

- Mr. Terry Collins presented and reviewed the following:
  - o Reported finances through 1st quarter of 2024
  - o Budget NET income of \$1.6 M and GRH is currently at a NET income of \$4.9 M

- **C.** CEO/Administration Team Report
- CMO Dr. Kevin Coleman reported the following topics:
  - o Continuing to have an excellent year with historic numbers across many different departments.
  - o Quality remains high
  - Complaint survey came through and state found zero deficiencies
  - Pulse 360 for 39 providers evaluation to check for burnout, competency and professional concerns
  - Ramping up the Peer Review process and implementing OPPE and FPPE
- CXO Kenda Spaulding reported on the following topics:
  - o The critical role of culture as part of the talent development
  - o The next steps for talent development
  - o More complex employee cases as we continue to grow
  - o Employees are eager to learn. Over 10% of full-time employees have tackled new certifications and degrees
- CNO Krista Adamson reported on the following topics:
  - Admissions for the Step-down unit have been higher compared to last year in all categories.
  - o Med/Surg completed a process improvement project related to inpatient falls
  - Working on staff education related to cardiac and Transesophageal echocardiograms
  - o Surgical and procedural volume is down this quarter
  - ED Volume continues to be steady this quarter
  - o Recently hired a Patient Navigator in the ED
  - o ED is in the 94th percentile for patient satisfaction
  - o Cardio and Rehab volumes continue to grow
  - Filled a full-time position on night shift finally eliminating the last traveler in this department

- o Care Center continues to recruit for staff. Biggest challenge being night shift nursing
- Wound clinic volumes have dropped in the last couple of months
- o Currently in our eighth month of the new graduate nurse residency program
- o Completed a pediatric skills day related to trauma and have an adult skills day planned next month

### **CONSENT AGENDA**

A. Medical Staff Minutes-March 2024 **Motion** by Kevin Whelan, second by Todd Ellis to approve Consent Agenda item A.

Final Resolution: Motion Passes

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

B. Peer Review Policy -Med Staff **Motion** by Kevin Whelan, second by Todd Ellis to approve Consent Agenda

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

C. Standing orders and protocols policy – Med Staff

**Motion** by Kevin Whelan, second by Todd Ellis to approve Consent Agenda

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

D. At Risk Compensation – Jim Coombs  ${\bf Motion}$  by Kevin Whelan, second by Todd Ellis to approve Consent Agenda

item C

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

E. Approve Consent Agenda

**Motion** by Kevin Whelan, second by Todd Ellis to approve Consent Agenda. Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

#### OLD BUSINESS

None

### **NEW BUSINESS**

A. Credentialing Report –Dr. Bonnie Walsh

Dr. Bonnie Walsh reported that the Medical Executive Committee vetted all and recommends approval of the April 2024 credentialing report.

Motion by Todd Ellis, second by Ansley Dennis to approve the April 2024

Credentialing Report as presented. Final Resolution: Motion Passes

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

B. OPPE Policy and OPPE Evaluation – Med Staff-Dr. Bonnie Walsh Motion by Kevin Whelan, second by Raquel Mendizabal to approve the OPPE

Policy and OPPE Evaluation as presented

Final Resolution: Motion Passes

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

C. 2024 Goals - Jim Coombs

Motion by Ansley Dennis, second by Bob Derkash to approve the 2024 Goals as

presented.

Final Resolution: Motion Passes

Yes: Todd Ellis, Ansley Dennis, Kevin Whelan, Raquel Mendizabal, Jay

Rickstrew, Bob Derkash

Abstain

**EXECUTIVE SESSION** 

No Executive Session was held.

**ADJOURNMENT** 

With no further business before the Board of Directors, President Jay Rickstrew

adjourned the meeting at 7:11 p.m.

Ansley Dennis, Secretary/Treasurer

Board of Directors

Jessica Sanger, Executive Assistant