

**BOARD OF DIRECTORS
QUALITY & SAFETY COMMITTEE MEETING MINUTES
MAY 1, 2024**

AGENDA ITEM	DISCUSSION	RESOLUTION-FOLLOW-UP
Call to Order / Introductions	<p>Chair Mr. Kevin Whelan called the meeting to order at 4:33 p.m. in the Colorado River Conference Room.</p> <p>Board members in attendance: Kevin Whelan, Ansley Dennis, and Bob Derkash Community member in attendance: None</p> <p>Staff in attendance: CEO Jim Coombs, CMO Dr. Kevin Coleman, CXO Kenda Spaulding, Quality Maria Olivo, Malinda West, Director of Clinic Quality, Compliance Manager Peter McNally, Director of Clinical Services Dr. Cole, Dr. Bonnie Walsh, Elena Reviez Patient Experience Program Manager, Care Center Director Chavien Paget</p> <p>Guests: None</p>	
Minutes: August 2, 2023	The Quality & Safety Committee meeting minutes of November 1, 2023 were unanimously approved as presented.	
Old Business		
<p>New Business</p> <p>Annual QAPI Review – Malinda West and Maria Olivo</p>	<ul style="list-style-type: none"> • Board chair Kevin Whelan welcomed everyone to the meeting. <p>Malinda West, Clinic Quality Director and Maria Olivo presented on QAPI and explained the different domains.</p> <ol style="list-style-type: none"> 1. Quality and Safety- HTP Implementation achieve Year 3 milestones, reduce falls by 10% - Inpatient and Care Center, reduce vaccine errors by 10% (Clinics) and achieve Tier 1 RAE 2. Strategic Initiatives- educational training from COPIC on documentation, effective utilization review identify healthcare services and used efficiently and appropriately, OPPE support and respond to performance issues, complete safety culture survey and review results 3. Public & Employee relations- Community health forum – facilitate open dialogue between community and healthcare leadership, community 	

<p>CMS Complaint Survey- Kristell June</p> <p>Clinic Quality Update – Malinda West and Dr. Bonnie Walsh</p> <p>Care Center Update – Chavien Paget</p>	<p>outreach 4. Quality reporting- HCAPS, HTP, HQIP, eCQM's, PCMH, RAE, ACO</p> <p>Kristell June, Medical Staff Services reported on the recent complaint survey and reported that the state had no concerns and that no citations were given after the investigation.</p> <p>Malinda West reviewed a snapshot of 2023 – Community Wellbeing results. She then discussed the 2024 Goals that included Empanelment, RAE Tier 1, Well visits, improved immunization rates, specialty QI, registration, cardiovascular/diabetes project with CDPHE and CU Anschutz. She then reviewed a few outcomes that they are measuring for 2024.</p> <p>Chavien Paget reported on the state survey that just took place at the Care Center with the following results:</p> <ul style="list-style-type: none"> • Received 9 deficiencies • 10 days to submit a plan of correction • 10 days to contest deficiencies through a dispute resolution • Committee <p>He then reviewed the plan of correction basics with the committee and was able to make progress removing the deficiencies.</p>	
Other Business		
Adjournment: 5:35 p.m.	Next Meeting will be August 7, 2024 at 4:30pm in the GRH Conference Center	
	Kevin Whelan, Chair	Minutes prepared by: Jessica Sanger, Executive Assistant